

Madison Boats Operational Plan

May 20, 2020

Madison Boats manages three event and boat rental operations in Madison, WI including Wingra Boats, Brittingham Boats, and Marshall Boats. Our mission is to connect people to each other and to nature through outdoor recreation and education. During this time of Covid-19, we have worked with the City of Madison and the Department of Public Health to come up with an operational plan that meets or exceeds state standards in an effort to reduce risk for you, our customers, and for us, the Madison Boats Crew.

Below is an overview of our efforts to increase space, create barriers, and reduce risk in order to help people enjoy our lakes and spend quality time with each other. This plan will evolve as we learn more about the virus and fine-tune our operation in response.

Madison Boats Services

Madison Boats currently offers:

- Boat Rentals
 - Online reservations only.
 - All passengers must be from the same household.
- Marina
 - Access for boat owners. No full-service marina services.

The following services are currently on hold:

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|------------------------------|---------------------------------|
| Cafe | Retail |
| Group Rentals | Excursions |
| Lessons | Events (Full Moon Paddle, etc.) |
| Private Parties | Catered Events |
| Outdoor Education Programing | Camp Wingra: TBD |

New Actions To Protect Customers and Staff

- **Online Rentals:**
 - By moving all rentals online, we are able to eliminate most transactions between staff and customers including boat selection, waivers, and payment.
 - We are reducing the number of time slots so there will be no more than 9 people in an area at a time.
- **Equipment**
 - All boats are sanitized after each use. We first spray the boat inside and out with a special sanitizing solution; wipe it out with a sponge using a bleach solution; and finally, allow it to dry before next use.
 - Paddles are placed in "used" paddle racks. Staff then wipe down paddles and let them dry before placing back into service.
 - PFDs are set aside for 72 hours after every use - OR - dipped in sanitizing solution and fully dried as recommended by the [U.S. Coast Guard](#) and the [CDC How to Clean](#) guidelines.
- **Measures for Staff**
 - We have issued face shields to all staff as they are as effective as face masks and allow easier communication and less touching of the face by staff. (See [WebMD](#) on face shields.) Staff are allowed to wear face masks if they prefer. Staff will be trained on proper face shield/mask use and hand washing.
 - Operational training on how to sanitize equipment.
 - Training on social distancing and the benefit of barriers with customers and co-workers.
 - A policy for symptomatic staff or staff that have been exposed.
- **Physical Layout**
 - We have installed two outdoor touchless hand washing stations to protect customers and staff, one on the dock and one near the boathouse.
 - We have removed all benches and tables.
 - We have created clear entrance and exit paths.
 - We have implemented "On Deck" stations to guide customers on where to wait.
 - A portion of the park has been blocked off to give space to renters.
 - We have limited access to our piers.
- **We are asking you, our customers, to help us by agreeing to:**
 - Share a boat only with members of your household.
 - Practice social distancing on land and water.
 - Wear a mask or face covering when around the boathouse and docks.
 - Bring your own PFDs if you would like.