



## Madison Boats COVID-19 Operational Plan 2021

*May 1, 2021*

*Dear Customer*

*Thank you for your interest in Madison Boats COVID-19 precautions,*

*Madison Boats manages Wingra Boats, Brittingham Boats, and Marshall Boats. Our mission is to help connect people to each other and our lakes through outdoor recreation and education.*

*During this time of Covid-19, it is our goal to reduce risk as much as possible. The following plan and procedures were developed out of the guidelines of the CDC, Dane County and close work with the City of Madison and the Department of Public Health as we worked to be one of the first businesses to reopen after the full shutdown in 2020. We have had review and input from Charles P. Gerba, PhD, professor of Environmental Microbiology at the University of Arizona is a leading expert in environmental germ theory in the household; Jon Standridge, an environmental/public health consultant, formerly employed as a water microbiologist at the Wisconsin State Laboratory of Hygiene, and Gregory Gelembiuk, PhD, a scientist in the life sciences (at UW-Madison) with a PhD in Integrated Biology and a minor in Statistics.*

*We believe the following guideline meets or exceeds standards to reduce risk for you, our customers, and for us, the Madison Boats Crew. We had no cases in staff or customers traced back to Madison Boats operations in 2020. However, these efforts and procedures only reduce risk and can not guarantee protection from the transmission of COVID-19 or other transmittable infections.*

*This plan will continue to evolve as we learn more about the virus and fine-tune our operation in response. We ask for your help in following our rules and recommendations; always wearing a mask; keeping distance from others whenever possible; and washing your hands.*

*We thank you for your business and your trust and look forward to helping you enjoy Madison's beautiful lakes!*

*Sincerely,*

*Tyler Leeper*



# Madison Boats COVID-19 Operational Plan 2021

*The following is based on the principles of 1) space 2) barriers 3) sanitation. It is based on the guidelines of the CDC, Dane County and developed with close guidance from the City of Madison and the Department of Public Health. We are proud that no cases of COVID-19 in customers or staff were traced to Madison Boats in 2020 but we caution that these efforts reduce risk but do not eliminate all risk.*

## Services

Madison Boats offers a wide range of services and programming. In 2020 we canceled all programming and events and only offered rentals. Mid-season we ran a couple mini-camps that had great success. These mini-camps and off season has allowed us to offer some limited programming this summer.

**Boat Rentals** with the following precautions put in place:

- Bookings all online
- Rules and Waivers available to be signed online
- Limiting number of boats
- Smoothing the flow of bookings by offering bookings every 15 min.
- One-way social distancing lines

**Camp Wingra** with the following precautions put in place:

- Reduced size of camps
- Reduced Camper: Staff Ratio and assigning camper pods
- Priority registration based on family units and pods
- See [www.campwingra.com](http://www.campwingra.com) for all precautions

**Concessions:** Limited to easy to serve - take and go food.

**Retail:** Products moved behind the counter. Products not purchased will be held for 72 hrs.

**Groups:** Discounts available but no additional services, instruction or guiding.

**Lessons:** Limited to only lessons that can be fully distanced from other participants.

**Events** (Full Moon Paddle, etc.) are all suspended at this time.

**Excursions** have been suspended.

**Outdoor Education Programing** have been suspended.

**Private Parties and Event Services** including catering have been suspended.

## Customers

Reservations, waivers and rules are all done online to reduce in person interactions.  
Customers are required to wear a mask at all times on shore -both leaving and returning.  
Customers are required to wash their hands or use sanitizer before selecting equipment.  
Customers must abide by the social distancing lines and wait for staff to come to them.  
Customers are welcome to bring their own paddles and pfd's.

## STAFF

Staff will check their temperature when they first arrive at work.  
Staff may not work if they have COVID, are experiencing symptoms, or have been exposed.  
Staff are required to wear face masks when in proximity of customers or other staff.  
Additional staff training on sanitizing and maintaining social distancing.  
Staff will only work at one location and will be scheduled in pods to limit exposure.

## Equipment

**BOATS:** All boats are sanitized after each use. Boats are sanitized inside and out with Array Ultimate Sanitizer. Excess sanitizer is wiped and boats must wait 5 minutes between use.  
**PADDLES:** After use, paddles are placed in "used" paddle racks. Staff then spray or wipe down paddles with Ultimate Sanitizer and let them dry before placing back into service.  
**PFDs:** PFDs are sprayed front and back with extra focus on hard surfaces like the clips. They are then left to dry for enjoyment.

## Grounds

We have installed two outdoor touchless hand washing stations.  
We have removed most of the benches and tables.  
We have created clear entrance and exit paths.  
We have implemented "On Deck" stations to guide customers on where to wait.